

User Guides - My Account

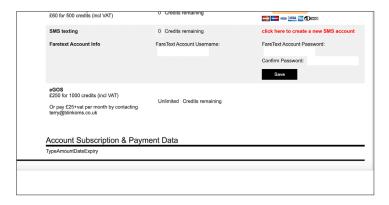
Here you can see who is logged into the blink system. If you would like to change your password or add a phone number at any time it can be done quickly here. You can also view any optional extras you have chosen to add onto to the standard Blink system and the credits available.

Postcode lookups

This can be a really useful time saving option when registering new patients. Postcode lookups can be bought on this page via PayPal.

SMS Messaging

If you would like to start using SMS messaging to contact your patients just let us know and we will configure your system. The Blink SMS functionality is an optional extra and incurs an additional cost and is not part of the core Blink system.



First you will need to register open a FareText account to buy SMS credits. That is done on this page via the 'click here to create a new SMS account' link in red.

When setting up your account the sender id field is either:

- your brand name (which will appear at the top of the text using this will NOT allow replies)
- your mobile number (which will appear at the top of the text and recipients will be able to reply to this number)

Once the Faretext account has been set up you will receive 100 free credits to get you started. You can then login on your 'My Account' page to view your available credits.

The Blink SMS feature is explained in detail in the User Guide - SMS Text Messages.

eGOS

Blink has an integrated eGOS system that links directly into your PCSE portal, enabling you to manage all of your eGOS needs in one place.

To set up eGOS on your Blink system we need:

- Contractor name and address
- ODS number (usually in the form TP123)
- Practice contact name, number and email address

We will contact PCSE for a PVN number which will link them together.

You can view your available eGOS credits here.

The Blink SMS functionality is an optional extra and incurs an additional cost and is not part of the core Blink system

The Blink SMS feature is explained in detail in the User Guide - SMS Text Messages.

Contact

If you need guidance regarding any aspect of Blink you can contact us on the support email, where we will always try to respond within 24 hours: support@blinkoms.co.uk

Alternatively you can call us on the support line: 07748 500430

Or call the office phone: 0116 431 8284